

Vermont State Employees' Flu Vaccination Clinics 2010

Frequently Asked Questions and Answers



Who can come to the Vermont State Employee Flu Clinics?

Active, retired and temporary VT state employees, with or without insurance coverage, are eligible, including members of the Vermont Council on the Arts, Film Commission, VSEA and Historical Society.

Will this year's flu vaccine protect me against the 2009 H1N1?

Yes. The 2010-2011 flu vaccine will protect against 2009 H1N1, and two other influenza viruses. The viruses in the vaccine change each year based on international surveillance and scientists' estimations about which types and strains of viruses will circulate in a given year. Years of testing are required by law before a vaccine can be licensed. Once licensed and in use, vaccines are continuously monitored for safety, quality and effectiveness by both the CDC and FDA.

When and how do I register?

Starting September 7th, 2010, register online at: <https://vt.healthyachievers.com> or by telephone 1-866-868-1341 Monday-Friday 8AM-8PM. See instruction sheet for easy, step-by-step directions. Register up to 24 hours before the scheduled clinic (registration for Monday clinics will close the prior Thursday). Appointment slots will be filled on a first come, first served basis. All information is required to complete registration

What should I do if I forgot my password?

If you registered on-line, go to: <https://vt.healthyachievers.com> and log in under **Returning User?** with your email address. Click on the statement: *"If you forgot your password, click here."* On the following screen, verify your email address. Your password will be emailed to you in approximately 15 minutes.

How do I cancel or reschedule my appointment?

If you registered by phone, you will need to call 1-866-868-1341 to cancel or change your appointment.

If you registered on-line, go to: <https://vt.healthyachievers.com> and log in as a **Returning User** with your email address and password. This will bring you to the final registration page. Follow the steps below to cancel, reschedule your time or choose another site.

- To cancel your registration, click on the red button at the bottom to "Cancel Registration." The system will ask you to confirm that you want all your information to be deleted. If you click "Yes, cancel my registration," there will be no longer be a record of you in the system.
- To change your scheduled appointment time, click on "Make Changes" at the bottom of the page. This will bring you back to your registration page. Re-enter your password and click on "Next." This will bring you to the "Services" page. You will see the option to "Select another time." Click on that. Choose your new time by clicking on it. Verify your time was changed and then click on "Next." Your new time will show up for confirmation. Follow through and click on "Finish" to complete this change.
- To change your site, click on "Select Another Event" at the top of the page. This will bring you to the schedule page. Click "Select" next to the new event you plan to attend. The system will ask you to confirm, so click on the red button, "Yes, Cancel Previous Registration." It will then bring you to your registration page. Click "Next." You will now see the new site with the times available. Select a time, verify it and click on "Next". Follow through and click on "Finish" to complete this change.

Will you accept walk-ins?

Yes, but **scheduled appointments take priority**. We cannot guarantee there will be extra time or vaccine available on any given day. Also, there may be a long wait time or you may be asked to come back. Walk-ins must have your insurance card (Medicare, CIGNA), if applicable, and proof of eligibility.

Where can I find more information? Vermont State Employees' Wellness Program: 802-241-1536; Email:

DHR-EmpWellness@state.vt.us. Visit us at: http://humanresources.vermont.gov/benefits/wellness/flu_program.

Vermont Department of Health Immunization Program at 1-800-640-4374/ 802-863-7638 or visit

<http://healthvermont.gov> or www.flu.gov